

Meeting Agenda Board of Directors Work Session March 22, 2023, 11:00 AM GVSU Muskegon Innovation Hub 200 Viridian Dr, Muskegon, MI 49440

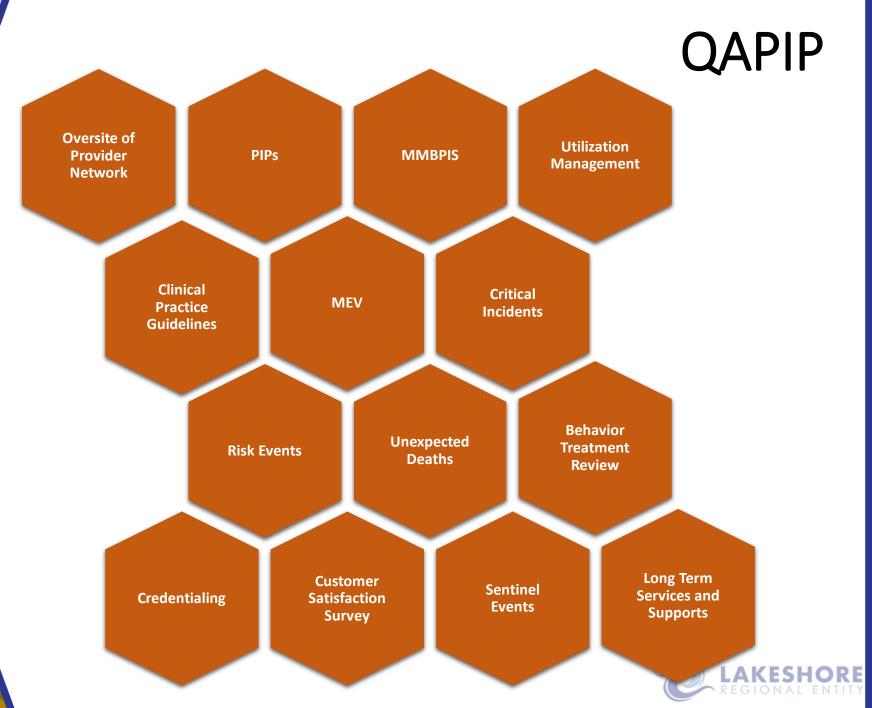
- 1. Welcome and Opening Comments Mr. DeYoung
- 2. Public Comment
- 3. LRE Strategic Plan Kori Bissot, KWB Strategies
- 4. QAPIP Annual Effectiveness Report Wendi Price
- 5. Board Member Comment
- 6. Public Comment
- 7. Adjourn



#### FY22 QAPIP Annual Effectiveness Review

Wendi M. Price - Chief Quality Officer February 22, 2023





# **External Quality Reviews**

Validation of Performance Measures

Validation of PIP

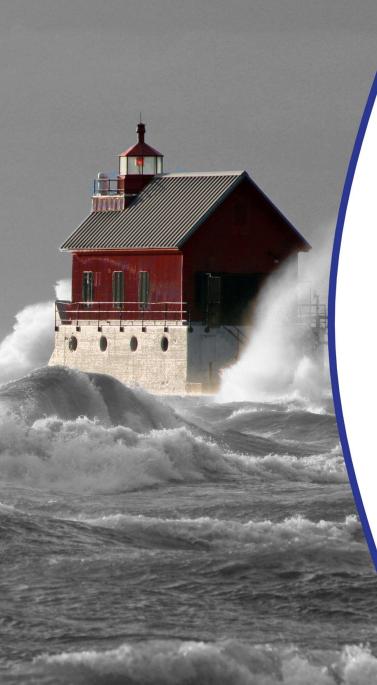
FUH Metric: Decrease in Race Disparity in African Americans/Blacks versus Whites

- Validated LRE's Performance Measures
- No concerns with Eligibility Data, Data Control Processes, Claim/Encounter Data
- "Deployed significant data quality improvement mechanisms"
- Sufficient Oversite of CMHSPs

PIP Selection & Baseline Development YearHSAG Approved LRE's FUH Metric PIP

- Compliance Review
- Standards VII XIII consisting of 119 Elements
- 99/118 (84%) Elements Met
- CAP Submitted and Accepted
- 17 out of 19 with no Recommendations
- 2 out of 19 with Recommendation





## MMBPIS

- LRE Met MMBPIS Standards for Each Quarter of FY22 82.1%
- Indicators 2a & 3 Downward Trend for Last Nine Quarters

### MEV

- <u>Non-SUD</u>: 7,186 Encounters Totaling ~ \$1.5M; 0.43% Recoupment
- <u>SUD:</u> 159 Encounters Totaling ~ \$23K; 0.18% Recoupment

### BTR

- 150 consumers; 781 Reviews
- 54% Progressing/Stable with 90% Continuation of Plan Recommendation





# Cl

- Decrease over FY21
- Increase in Suicides
- Decrease in Med Errors and Injuries Requiring Hospitalization

### RE

 Increase over FY21 due to Increase in Emergency Use of Physical Management and 2+ Unscheduled Hospitalizations in 12-month Period

## SE|UD

- 40 SE|UD in FY22 Dby Overdose Accidental Death, Accidental Death, and Suicides
- MI Adult Most Vulnerable Population for SE|UD



#### CSS

- Scale of 1 to 6, with 6 as Strongly Agree
- 1,917 Surveys Completed
- LRE Overall Score was 5.3

#### Site Reviews

- New Site Review Tools and Process
- CMHSPs and Providers Performed Well Despite Significant Changes to Tools and Processes

#### **Facilities Reviews**

- Incorporated HCBS Related Questions
- Providers Performing Well



#### UM | CPGs

- FUH Workgroup
- PowerBI Dashboards

## Credentialing

- MDHHS Universal Credentialing Platform
- Incorporation of Quality Measures in Recredentialing Process





# Q&A

