

CONSUMER ADVISORY PANEL MEETING NOTES

Thursday, June 9, 2021 – 1:00 PM to 3:00 PM

Virtual Teams Meeting or Call in

Present: John M., Dawn M., Lucinda S., Lynette B., Sharon H.,
CMH: Erika Eldridge (WM), Sam Potter (N180), Cathy Potter (OnPoint), Regina Salmi (N180)
LRE: Stephanie VanDerKooi, Michelle Anguiano, Greg Opsommer, Amy Embury

1. Welcome and Introductions.
 - a. Review of the June 9, 2022, Agenda
 - b. Review of the March 10, 2022, Meeting Minutes
2. Member Stories – Limit 5 minutes
 - a. Member Experiences - None
3. New CAP Member Applications
 - i. Dawn McHale
 - ii. John Mills

Motion: To approve Ms. Dawn McHale as a member of the LRE Consumer Advisory Panel representing West Michigan Community Mental Health

Moved: Lucinda S. Support: Lynette B.
MOTION CARRIED
Unanimous

Motion: To approve Mr. John Mills as a member of the LRE Consumer Advisory Panel representing OnPoint (formerly Allegan CMH)

Moved: Sharon H. Support: Lucinda S.
MOTION CARRIED
Unanimous

Ms. Potter comments that Mr. Mills is a very passionate advocate for those in the CMH system that need assistance. He is helpful in finding information and asking questions to make sure proper processes are in place. She believes that he will be a wonderful asset to this committee.

4. LRE Staff Members

i. Amy Embury – SUD Prevention Manager

The TalkSooner regional group has a core team that drives the TalkSooner efforts. This team has developed a partnership with Miranda from Wood TV8 to utilize TV8 editing and interviewing skills to put together the interviews about vaping that are linked below. Vaping is becoming more of an epidemic throughout the US.

Amy asks the group to watch the interviews and would like feedback on their learning experience. If it was helpful or not, she would like to know as that will inform future opportunities. It would also be helpful to give out the TalkSooner website to other groups that CAP members are involved in. Amy is also willing to attend other Consumer groups to present this information.

- [LRE Anti Vaping Series](#)
www.woodtv.com/talk-sooner/watch-talk-sooner-antivaping-program
- [TalkSooner](#)
TalkSooner.org

ii. Greg Opsommer – Administrative Assistant

- LRE Newsletter
The newsletters will come out bi-monthly and will include information from our CEO, Mary Marlatt-Dumas as well as updates from other LRE staff and upcoming events.
 - Please contact Greg or Marion if there are events or updates suggestions to include into the newsletter.
 - Greg Opsommer, grego@lsre.org

5. Rebranding of CAP Follow-up

- LRE is following up on renaming the Consumer Advisory Panel.
 - Cathy will discuss with the OnPoint Advisory Panel in July.
 - Lynette comments that she likes the name as is because it is familiar, and others know what it is. She believes the name describes the group accurately.
 - Dawn comments that it also takes a great deal of time and effort to make others aware when a large change like this occurs.
 - Sharon comments that if we have a name change the LRE could put it in the newsletter.

Action: Discuss within other groups for ideas and we will put on the next agenda.

6. LRE Updates

- i. HSAG Audit – health services advisory group
 - HSAG audits all the PIHPs in Michigan. They review our policies/procedures etc to make sure we are following federal/state guidelines.
 - We will have Wendi Price, CQO for the LRE here to update
- ii. LRE Staffing Update
 - Hiring a UM Coordinator – Tom Rocheleau, July 5
 - Customer Services is interviewing candidates and hopefully will be hired by the next CAP meeting.
 - Finance analyst is interviewing candidates.
 - We have hired a medical director, Dr. Rik Tooker
- iii. LRE Refresh

LRE is working with Seyferth PR to rework the website to be more user friendly. The hope is to have it launched by September. The LRE logo has an updated color scheme (see attachment).

7. Regional Updates –

- i. Beacon Transition
 - The Beacon contract will be complete at the end of June. Beacon has been very helpful in different managed care areas over the last 2 years. We continue to work with them to make sure items are moved back over and we do not miss anything.
- ii. LRE Operating Agreement and Bylaws
 - LRE has been updating these documents since last July. The LRE Board approved the changes in April. These are now at the CMHs Boards for approval.
- iii. LRE Strategic Planning
 - This has been pushed back until the Bylaws and Operating Agreement are complete. When we begin this process, we will involve this group to help with some areas.
- iv. MDHHS/LRE Settlement Agreement
 - The LRE is off performance sanctions. We have a plan that we submit quarterly updates to MDHHS.
 - The financial piece is still being worked on and will continue to update this group.
- v. Rebranding of Allegan CMH – OnPoint

Information included in packet. There is a new brochure and staff are working through making the necessary changes.

8. State Updates –

i. Senate Bills 597/598

- These bills will move mental healthcare from the public system to the for-profit private health insurances. It is very important to advocate against this. Below is the link to the Board Association:

<https://cmham.org/take-action-now>

- Find your representative:

<https://www.house.mi.gov/#findarepresentative>

9. LRE Board Meeting

June 16, 2022 – 1:00pm

GVSU Muskegon Innovation Hub, 200 Viridian Dr, Muskegon, MI 49440

Call-in information will be posted on the LRE website

10. Upcoming CAP Meetings for **2022** (2nd Thursdays of every third month [Quarterly] - 1:00 pm to 3:00 pm)

June 9, September 8, December 8

11. Other:

FUTURE AGENDA ITEMS