

CONSUMER ADVISORY PANEL MEETING NOTES

Thursday, March 10, 2021 – 1:00 PM to 3:00 PM

Virtual Teams Meeting or Call in

Present: John W., Sharon H., Lucinda S.

CMH: Erika Eldredge (WM), Regina Salmi (N180), Anna Bednarek (Ottawa), Cathy Haas (Allegan),

LRE: Michelle Anguiano, Stephanie VanDerKooi, Eric Miller

1. Welcome and Introductions.
 - a. Review of the March 10, 2022, Agenda
 - b. Review of the December 9, 2021, Meeting Minutes
2. Member Stories – Limit 5 minutes
 - a. Member Experiences
 - John W.'s last meeting will be today due to a new position at Hope Network. LRE would like to thank him for his participation and input. Michelle would like to speak with John regarding his success story and possibly publishing in the LRE newsletter.
3. LRE Staff Members
 - i. Eric Miller – Veteran Navigator
 - Suicide is a significant issue in the Veterans community. The VA in collaboration have created the Ottawa County Veteran's Alliance. This is a coalition that is helping to bring resources to veterans.
 - Another issue is the lack of available housing. Veterans are on a limited income and with the increase in prices and rent we are focusing on working with resources for assistance.
 - There is a Veteran Ski Event on March 12 at Cannonsburg that will include a free lift ticket and discounted ski/snowboard rentals.
 - Crisis intervention teams are throughout the communities' helping veterans. Local nonprofits are volunteering to help. We are also connecting veterans with the VA. Eric continues to locate resources and collaborate with the counties within our region.
4. LRE Updates
 - i. Beacon Transition

5000 Hakes Drive – Suite 250, Norton Shores, MI 49441-5574

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- On Dec. 29 the LRE sent Beacon Health Option a letter of contract termination. As of now we are working closely with them to transition the functions back to the LRE. There will no longer be Beacon as part of the LRE. The LRE will be handling all of the MCO functions.
- We will bring back CS/Grievance and Appeals by April 11. Grievance and Appeals offer an avenue for individuals to file a grievance if there is an issue. An appeal will offer an individual another chance to prove their case if they feel the grievance system is not satisfactory.
- ii. MDHHS/LRE Settlement Agreement
 - The LRE has submitted a plan to MDHHS that was approved, and we are now back on a yearly contract.
 - We continue to work on the historical deficit and have provided the State with numerous plans that they are reviewing. LRE will continue to work with MDHHS.
- iii. LRE Org Chart
 - LRE staff attendance at CAP
 - Stephanie reviews the Org. chart with the group.
 - Deb Fiedler (Satisfaction Survey data) and Melanie Misiuk to attend the next meeting.
- iv. Policies Updating
 - The LRE continue to update policies and procedures. These will go to the Board for approval.
- 5. Regional/State Updates –Stephanie VanDerKooi
 - i. MDHHS Restructuring
 - An email came from BHDDA (MDHHS) communicating that there would be significant changes to their organization. We are not yet sure of the impact. An org. chart was sent out showing changes and contact information.
 - ii. (Shirkey) Bills 597-598 Update
 - These bills will eliminate the PIHPs and takes away much of the public health system moving it to the private healthcare systems.
 - CMHAM (Board Association) has put together information to be able to voice opposition. The letter is prewritten and the only part that individuals have to fill out is their name etc. We can send this information out to the group.
 - The bill will go through a 3rd reading so sending as many letters as possible in opposition, the hope is that it will be voted down. If it does go through the Governor will still have to pass it.

[CMHAM Advocacy Resources](#)

6. Other:

- Walk a mile will be held in September. We will send out information as it becomes available.
- Out of the Darkness Walk is in Grand Rapids for suicide awareness. We will send the information out as soon as it becomes available.
- LRE does need more participants to fill in gaps on the CAP. Marion will send out the charter to the CS staff and the roster to the group.
- John W. comments that he really enjoyed being on this panel and will miss the group.

7. LRE Board Meeting

March 17, 2022 – 1:00pm

GVSU Muskegon Innovation Hub, 200 Viridian Dr, Muskegon, MI 49440

Call-in information will be posted on the LRE website

8. Upcoming CAP Meetings for **2022** (2nd Thursdays of every third month [Quarterly] – 1:00 pm to 3:00 pm)
March 10, June 9, September 8, December 8

9. Other:

FUTURE AGENDA ITEMS

- Sharon H. – Direct Care Worker and caregivers – have a representative from MDHHS to discuss
- Satisfaction Survey – review for feedback
- Support of MH community