



Information Officer Report – September 2020

Summary:

1. **MCIS Software: SUD Assessment:** PCE Systems has begun initial planning work with FEI Systems to chart out the technical architecture for an API integration with the ASAM Continuum software.
2. **Planned Data Exchanges with Beacon Health Options:** These efforts continue moving forward:
 - **Authorizations and Paid claims details** (CMHSP to Beacon, to inform UM analyses): Implementation of these data feeds from each CMHSP to Beacon has passed User Acceptance Testing and is now in ongoing production data submission mode. Beacon Health Options is beginning data analysis across all 5 CMHSPs to understand where inconsistencies are appropriate or may require CMHSP refinements in data extraction and submission. Development of data analytics processes can then begin to produce IBNR and other such Utilization Management reporting. Reports will be built and deployed in the Beacon "Intelligence Connect" system where they can be schedule and disseminated on an automated basis and/or users can request ad-hoc runs of reports "at will" (often with custom filters to meet their specific needs).
 - **Encounters:** The initial encounters data extract remains in Beacon's hands undergoing data onboarding and initial testing cycles on their side. Once that is completed, ongoing data movement from LRE to Beacon will be enabled by LRE, and Beacon will begin re-writing the existing (temporary) encounter reporting and BHTEDS reporting in order to enable those in the Beacon "Intelligence Connect" system.
 - **Additional data extract files** requested by Beacon are still on the project design board including: SIS data, LOCUS data, decision support tables, Eligibility 834/271 data, and PMPM payment details. There has been no substantial movement on these additional items over the last period.

3. **FY20 data reporting to MDHHS:**

Encounter reporting for FY20 is still showing a significant drop in services for February forward, due to both the **COVID-19** Pandemic and a continuing lack of clarity around how to report the \$2/Hour Direct Care Wage "**Hazard Pay**" pass through on individual encounter lines. MDHHS discussed this internally and has just very recently announced to us that no additional technical guidance will be issued and that all PIHPs should move forward (if they haven't already) in submitting the affected encounters with the "Hazard Pay" included in the cost using the best methodology that can that will work for them. It was also announced that clear documentation should be kept to justify the disbursements as follow-up audits are likely to occur.

HealthWest Plan of Correction (POC): HealthWest continues working through their Plan of Correction (POC) process. They submitted a substantial number of encounters in July and August, however many of those data records will need to be replaced/corrected due to structural issues in the EDI files generated from the Core Solutions (Cx360) system. HealthWest has connected LRE directly with the technical team at Core Solutions to further assist in the understanding and remediation of the EDI file structure issues.

BHTEDS: Our region's performance on Substance Use Disorder BHTEDS continues to track well above the 95% minimum standard at **97.26 %**. Mental Health BHTEDS are slightly below standard with the majority of missing records (68 %) associated with Network180. See also the MDHHS completeness measures (as of 08/27/2020) below, under "Additional Details".

4. **Provider Directory:** The build of the public-facing LRE Regional Provider directory (website) is complete! It is now available via the LRE website (<https://www.lsre.org/provider-network>). Some refinements to the online directory will continue over the coming period as the traffic on the site increases and any remaining cosmetic issues are identified and corrected. A direct link to the new online directory is also provided here: <https://mirecovery.org/community-mental-health-providers>. Please feel free to visit the site and explore!

5. **HSAG Performance Measure Validation (PMV) Audit – Draft Report (from 6/8/2020 audit):**

The FY20 draft PMV report from HSAG was received on 08/25/2020. Overall, their findings were positive, showing that LRE had good oversight of the CMHSP data submissions that supply MDHHS with the information required for the **Michigan Mission Based Performance Indicator System (MMBPIS)** reporting. It was also noted that LRE followed up well on HSAG's recommendations for improvement from last year's audit.

Of the 13 indicators reviewed, one indicator (*4a – Percentage of discharges from psychiatric inpatient unit during the quarter that were seen for follow-up care within 7 days*) was flagged as "Not Reportable" because (as HSAG noted in their draft report):

"During the Primary Source Verification of member records, HSAG identified an instance for one CMHSP where the incorrect date was extracted for measure data reporting, due to a process which allowed for manual updating of discharge dates to align with hospital documentation. Since at least one error was identified related to this manual process and the process was therefore identified as inconsistently monitored, which could have impacted other reportable data to an unknown extent, the reported rates for Indicator #4a were considered to be materially biased."

This issue was quickly identified and remediated by the CMHSP. The source of the data error was explained as:

The HSAG audit process uncovered an error in one of the discharge dates reported. The cause of the error was determined, and the process that led to the error has been revised to prevent recurrence. Specifically, the hospital discharge dates were being manually cross-validated to be sure they matched the hospital discharge paperwork (and updated in the CMH EMR system if not matching). In the case cited by HSAG, the hospital paperwork included an inaccurate discharge date.

Additional Details: BHTEDS Completeness – per MDHHS (8/27/2020):

Mental Health BHTEDS (excludes “crisis only” episodes of care):

FY20 MH Encounters w/BH-TEDS records				
Encounters: 10/01/2019 - 06/30/2020*		BH-TEDS: 07/01/2018 - 08/27/2020		
Region Name	Submitter ID	Distinct Count of Individuals With		Current Completion Rate
		Non-H0002 & Non-Crisis Encounters	Non-H0002, Non-Crisis, & Non-OBRA Assessment Encounters But NO BH-TEDS Record Since 07/01/2018	
CMH Partnership of SE MI	00XT	8,983	203	97.74%
Detroit/Wayne	00XH	54,443	4,210	92.27%
Lakeshore Regional Entity	00ZI	16,457	1,001	93.92%
Macomb	00GX	10,026	293	97.08%
Mid-State Health Network	0107	35,967	1,575	95.62%
NorthCare Network	0101	5,408	42	99.22%
Northern MI Regional Entity	0108	10,651	323	96.97%
Oakland	0058	16,207	546	96.63%
Region 10	0109	14,789	98	99.34%
Southwest MI Behavioral Health	0102	16,878	906	94.63%
Statewide		189,809	9,197	95.15%

Mental Health Crisis Only BHTEDS:

FY20 Crisis Encounters w/BH-TEDS records				
Encounters: 10/01/2019 - 06/30/2020*		BH-TEDS: 07/01/2018 - 08/27/2020		
Region Name	Submitter ID	Distinct Count of Individuals With		Completion Rate
		Crisis Encounters	Crisis Encounters But NO BH-TEDS Record Since 07/01/2018	
CMH Partnership of SE MI	00XT	1,669	419	74.90%
Detroit/Wayne	00XH	7,634	2,147	71.88%
Lakeshore Regional Entity	00ZI	4,880	403	91.74%
Macomb	00GX	1,001	12	98.80%
Mid-State Health Network	0107	9,359	617	93.41%
NorthCare Network	0101	1,746	39	97.77%
Northern MI Regional Entity	0108	3,231	118	96.35%
Oakland	0058	3,028	13	99.57%
Region 10	0109	1,461	17	98.84%
Southwest MI Behavioral Health	0102	2,776	307	88.94%
Statewide		36,785	4,092	88.88%

Substance Use Disorder BHTEDS:

FY20 SUD Encounters w/BH-TEDS records				
SUD Encounters from 10/01/20019-06/30/2020			Does Not Have Open Admission at Time of Encounter	
		Distinct Count of Individuals With		
Region Name	Submitter ID	Encounters	Encounters But NO BH-TEDS Record	Completion Rate
CMH Partnership of SE MI	00XT	2,593	71	97.26%
Detroit/Wayne	00XH	8,676	3	99.97%
Lakeshore Regional Entity	00ZI	5,191	142	97.26%
Macomb	00GX	4,100	10	99.76%
Mid-State Health Network	0107	9,521	6	99.94%
NorthCare Network	0101	1,370	3	99.78%
Northern MI Regional Entity	0108	3,343	140	95.81%
Oakland	0058	3,446	1	99.97%
Region 10	0109	4,566	24	99.47%
Salvation Army	002Y	484	71	85.33%
Southwest MI Behavioral Health	0102	4,652	138	97.03%
Statewide		47,942	609	98.73%