



Information Officer Report – November 2020

Summary:

1. MCIS Software:

No updates at this time.

2. Planned Data Exchanges with Beacon Health Options: These efforts continue moving forward:

- **Encounters:** Regular encounter data refreshes (from LRE to Beacon) are operational and running as planned. Beacon is re-writing existing reports into their existing "Intelligence Connect" infrastructure.
- **Additional data extract files** requested by Beacon are still on the project design board including: SIS data, LOCUS data, decision support tables, Eligibility 834/271 data, and PMPM payment details.

3. FY20 data reporting to MDHHS:

Encounter reporting for FY20 is still showing a significant drop in services for February forward, due to both a reduction in service units due to the **COVID-19** Pandemic and pronounced claim reporting lag due to other reasons. HealthWest continues to experience a substantial under-reporting of encounter units for February 2020 forward, due to ongoing issues with claims processing and encounter reporting in their new Cx360 EMR software. Their encounter processing has also been impacted by the MDHHS requirement that Direct Care Wage "Premium Pay" amounts be included in the cost of all impacted encounter lines. Ottawa CMH encounter submissions have also been delayed by the Direct Care Wage "Premium Pay" costing as well. LRE is meeting individually with each CMH experiencing data reporting delays over the next few weeks to support and monitor progress toward data submission completeness.

HealthWest Plan of Correction (POC): HealthWest continues working through their Plan of Correction (POC) process to get their data submissions caught up. As shown in the attached encounter graphs (with HealthWest on pages 5 and 6), the HealthWest lines and units of service are significantly impacted from February 2020 forward. February 1st was the date of their software launch, so this implies that the most significant issue suppressing data volume is not necessarily related to COVID-19 (since that should not have had a significant impact in February). LRE continues to participate collaboratively with HealthWest and their software vendor (Core Solutions) to assist in the resolution of technical EDI data reporting issues. LRE has also increased the frequency of status meetings with HealthWest to monitor progress more closely and to be attentive to any new issues which may come to light. HealthWest currently anticipates being able to submit a large number of overdue encounters to LRE over the next 2 weeks.

BHTEDS: Our region's performance on Substance Use Disorder BHTEDS continues to track above the 95% minimum standard at **98.57 %**. Mental Health BHTEDS continue to come in below standard again this period with Network180 being responsible for the majority of the late/missing records. See also the MDHHS completeness measures (*as of 11/16/2020*) below, under "Additional Details".

Additional Details: BHTEDS Completeness – per MDHHS (11/16/2020):

Mental Health BHTEDS (excludes “crisis only” episodes of care):

FY20 MH Encounters w/BH-TEDS records				
Encounters: 10/01/2019 - 09/30/2020*		BH-TEDS: 07/01/2018 - 11/16/2020		
Region Name	Submitter ID	Distinct Count of Individuals With Non-H0002 & Non-Crisis Encounters	Non-H0002, Non-Crisis, & Non- OBRA Assessment Encounters But NO BH-TEDS Record Since 07/01/2018	Current Completion Rate
CMH Partnership of SE MI	00XT	9,605	222	97.69%
Detroit/Wayne	00XH	58,953	5,162	91.24%
Lakeshore Regional Entity	00ZI	17,731	999	94.37%
Macomb	00GX	10,847	356	96.72%
Mid-State Health Network	0107	39,268	1,633	95.84%
NorthCare Network	0101	5,779	49	99.15%
Northern MI Regional Entity	0108	11,686	302	97.42%
Oakland	0058	17,456	184	98.95%
Region 10	0109	16,060	66	99.59%
Southwest MI Behavioral Health	0102	19,726	1,099	94.43%
Statewide		207,111	10,072	95.14%

Mental Health Crisis Only BHTEDS:

FY20 Crisis Encounters w/BH-TEDS records				
Encounters: 10/01/2019 - 09/30/2020*		BH-TEDS: 07/01/2018 - 11/16/2020		
Region Name	Submitter ID	Distinct Count of Individuals With Crisis Encounters	Crisis Encounters But NO BH-TEDS Record Since 07/01/2018	Completion Rate
CMH Partnership of SE MI	00XT	2,128	488	77.07%
Detroit/Wayne	00XH	9,368	2,749	70.66%
Lakeshore Regional Entity	00ZI	6,175	463	92.50%
Macomb	00GX	1,314	16	98.78%
Mid-State Health Network	0107	11,726	710	93.95%
NorthCare Network	0101	2,218	60	97.29%
Northern MI Regional Entity	0108	4,184	146	96.51%
Oakland	0058	3,874	6	99.85%
Region 10	0109	2,005	23	98.85%
Southwest MI Behavioral Health	0102	3,525	105	97.02%
Statewide		46,517	4,766	89.75%

Substance Use Disorder BHTEDS:

FY20 SUD Encounters w/BH-TEDS records				
SUD Encounters from 10/01/20019-09/30/2020			Does Not Have Open Admission at Time of Encounter as of 11/16/2020	
		Distinct Count of Individuals With		
Region Name	Submitter ID	Encounters	Encounters But NO BH-TEDS Record	Completion Rate
CMH Partnership of SE MI	00XT	2,977	33	98.89%
Detroit/Wayne	00XH	9,909	2	99.98%
Lakeshore Regional Entity	00ZI	6,004	86	98.57%
Macomb	00GX	4,651	34	99.27%
Mid-State Health Network	0107	11,077	7	99.94%
NorthCare Network	0101	1,643	3	99.82%
Northern MI Regional Entity	0108	3,870	111	97.13%
Oakland	0058	3,964	4	99.90%
Region 10	0109	5,007	26	99.48%
Salvation Army	002Y	484	67	86.16%
Southwest MI Behavioral Health	0102	5,531	142	97.43%
Statewide		55,117	515	99.07%