



Information Officer Report – March 2022

Summary:

1. **MCIS Software:** No new updates this period.

2. **Data Analytics and Reporting:**

LRE staff have been onboarded and CMH staff are being brought on next. Quick reference guide has been created and training videos are being developed to assist users in acclimating to the Power BI environment. Completion rate on dashboards was temporarily slowed over the last month due to the need for revision and re-validation of key data structures to improve their efficiency and re-usability.

Dashboards completed:

- LRE Key Performance Indicators

Dashboards in pre-production quality assurance phase:

- Autism Dashboard

Dashboards currently in active development:

- CCBHC Services and Revenue
- 1915(i) SPA Services and Enrollments
- BHTEDS Data Integrity Measures
- Served Demographics
- High Level of Care Dashboard (Inpatient, Partial Hospitalization, and Crisis Residential services)
- Authorization Data Integrity Dashboard

Key Data Source Developments in progress within the LRE Data Warehouse:

- MDHHS Eligibility and enrollment data
- MDHHS Remittance Advice Details

3. **FY21 data reporting to MDHHS:**

FY21 Encounters: FY21 encounters remain substantially complete. Please see also the attached encounter graphs showing year to year comparisons.

LRE anticipates receiving feedback from MDHHS/Milliman in late March regarding any material discrepancies uncovered in their "EQI vs Encounters" comparisons. Keeping our financial (EQI) data in balance with our encounters is important to ensure that the Medicaid rate setting process is actuarially sound. Any material discrepancies will need to be investigated and resolved (or explained).

FY21 BH-TEDS: BH-TEDS reporting volumes remain strong for our region for FY21 related records.

Additionally, BHTEDS FY21 completeness has remained strong in all measurement categories (Mental Health, Crisis Only and SUD). See also FY21 MDHHS BH-TEDS completeness rates below, under "Additional Details".

4. **FY22 data reporting to MDHHS:**

FY22 Encounter reporting overall is showing good volumes through January 2021, which would be expected at this point in time. SUD encounters for Ottawa have begun to rebound well, and SUD encounter reporting issues associated with CCBHC services are being worked on at HealthWest – good progress on this is anticipated in the coming period. Please note (in the graphs attached) the increase in clients served that are beginning to show for HealthWest and West Michigan CMH – we are already seeing as an impact of their CCBHC Demonstration Project that a great number of clients are being seen!

FY22 BH-TEDS: BH-TEDS reporting volumes for FY22 related records are coming in with relatively good volume. Our first set of BHTEDS FY22 completeness measurements were just received from MDHHS. We are performing above the compliance threshold on the SUD measure but are below target on the Mental Health and Crisis Only measures. See also FY22 MDHHS BH-TEDS completeness rates below, under “Additional Details” (starting on page 4).

5. **HealthWest EMR Implementation:**

Full production implementation of the new PCE Systems Electronic Medical Record (EMR) system at HealthWest was completed during the first week of March. Their system is up and running and reports from HealthWest indicate that they are being well supported by PCE Systems and that HealthWest staff are adapting to the new system very well. This solid and supportive new EMR system will position HealthWest very well to achieve success in their current and future organizational goals, not the least of which is their CCBHC Demonstration Project. **Congratulations to HealthWest on this achievement!**

Additional Details:

FY21 MDHHS BH-TEDS Completeness Measures:

FY21 MH Encounters w/BH-TEDS records				
Encounters: 10/01/2020 - 09/30/2021*		BH-TEDS: 07/01/2019 - 03/09/2022		
Region Name	Submitter ID	Distinct Count of Individuals With		Current Completion Rate
		Non-H0002 & Non-Crisis, Non-OBRA Assessment & Non-Transportation Encounters	Non-H0002, Non-Crisis, Non-Health Home, Non-OBRA Assessment & Non-Transportation Encounters But NO BH-TEDS Record Since 07/01/2019	
CMH Partnership of SE MI	00XT	9,762	232	97.62%
Detroit/Wayne	00XH	58,263	3,153	94.59%
Lakeshore Regional Entity	00ZI	19,156	442	97.69%
Macomb	00GX	11,463	290	97.47%
Mid-State Health Network	0107	40,411	1,204	97.02%
NorthCare Network	0101	5,917	34	99.43%
Northern MI Regional Entity	0108	12,710	188	98.52%
Oakland	0058	17,852	165	99.08%
Region 10	0109	17,277	35	99.80%
Southwest MI Behavioral Health	0102	20,324	728	96.42%
Statewide		213,135	6,471	96.96%
Key				
95.00+ = Compliant		*Encounters = All MH encounters excluding: A0080, A0090, A0100, A0110, A0120, A013, A0140, A0170, A0425, A0427, H0002, H2011, Q3014, S0209, S0215, S0280, S0281, S9484, T1023, T2001-T2005, 90839, 90840, 99304-99310		
90.00-94.99				
85.00-89.99				
<85.00				

FY21 Crisis Encounters w/BH-TEDS records				
Encounters: 10/01/2020 - 09/30/2021**			BH-TEDS: 07/01/2019 - 03/09/2022	
Distinct Count of Individuals With				
Region Name	Submitter ID	Crisis Encounters	Crisis Encounters But NO BH-TEDS Record Since 07/01/2019	Completion Rate
CMH Partnership of SE MI	00XT	2,456	86	96.50%
Detroit/Wayne	00XH	9,519	2,320	75.63%
Lakeshore Regional Entity	00ZI	7,011	119	98.30%
Macomb	00GX	1,670	12	99.28%
Mid-State Health Network	0107	11,590	261	97.75%
NorthCare Network	0101	1,989	19	99.04%
Northern MI Regional Entity	0108	4,444	124	97.21%
Oakland	0058	3,698	19	99.49%
Region 10	0109	1,977	6	99.70%
Southwest MI Behavioral Health	0102	3,786	40	98.94%
Statewide		48,140	3,006	93.76%
Key				
95.00+ = Compliant		**Encounters include H2011, S9484, T1023, 90839, 90840		
90.00-94.99				
85.00-89.99				
<85.00				

FY21 SUD Encounters w/BH-TEDS records				
SUD Encounters from 10/01/2020-09/30/2021***			Does Not Have Open Admission at Time of Encounter as of 03/09/2022	
Distinct Count of Individuals With				
Region Name	Submitter ID	Non-Health Home Encounters	Non-Health Home Encounters But NO BH-TEDS Record	Completion Rate
CMH Partnership of SE MI	00XT	2,858	8	99.72%
Detroit/Wayne	00XH	8,029	2	99.98%
Lakeshore Regional Entity	00ZI	6,434	50	99.22%
Macomb	00GX	3,934	10	99.75%
Mid-State Health Network	0107	10,754	12	99.89%
NorthCare Network	0101	1,805	2	99.89%
Northern MI Regional Entity	0108	4,059	13	99.68%
Oakland	0058	3,684	5	99.86%
Region 10	0109	5,244	19	99.64%
Salvation Army	002Y	NO FY21 Encounters Submitted Yet at 03/09/2022		
Southwest MI Behavioral Health	0102	6,247	109	98.26%
Statewide		53,048	230	99.57%
Key				
95.00+ = Compliant		***Encounters = All SUD encounters excluding S0280		
90.00-94.99				
85.00-89.99				
<85.00				

FY22 MDHHS BH-TEDS Completeness Measures:

FY22 MH Encounters w/BH-TEDS records				
Encounters: 10/01/2021 - 01/31/2022*		BH-TEDS: 07/01/2020 - 03/08/2022		
Region Name	Submitter ID	Distinct Count of Individuals With		Current Completion Rate
		Non-H0002 & Non-Crisis, Non-OBRA Assessment & Non-Transportation Encounters	Non-H0002, Non-Crisis, Non-Health Home, Non-OBRA Assessment & Non-Transportation Encounters But NO BH-TEDS Record Since 07/01/2020	
CMH Partnership of SE MI	00XT	8,089	456	94.36%
Detroit/Wayne	00XH	42,041	1,228	97.08%
Lakeshore Regional Entity	00ZI	14,622	1,061	92.74%
Macomb	00GX	9,070	205	97.74%
Mid-State Health Network	0107	30,782	1,610	94.77%
NorthCare Network	0101	4,863	78	98.40%
Northern MI Regional Entity	0108	9,244	140	98.49%
Oakland	0058	15,128	449	97.03%
Region 10	0109	13,448	262	98.05%
Southwest MI Behavioral Health	0102	12,698	782	93.84%
Statewide		159,985	6,271	96.08%
Key				
95.00+ = Compliant		*Encounters = All MH encounters excluding : A0080, A0090, A0100, A0110, A0120, A013, A0140, A0170, A0425, A0427, H0002, H2011, Q3014, S0209, S0215, S0280, S0281, S9484, T1023, T2001-T2005, 90839, 90840, 99304-99310		
90.00-94.99				
85.00-89.99				
<85.00				

FY22 Crisis Encounters w/BH-TEDS records				
Encounters: 10/01/2021 - 01/31/2022**		BH-TEDS: 07/01/2020 - 03/08/2022		
Region Name	Submitter ID	Distinct Count of Individuals With		Completion Rate
		Crisis Encounters	Crisis Encounters But NO BH-TEDS Record Since 07/01/2020	
CMH Partnership of SE MI	00XT	946	35	96.30%
Detroit/Wayne	00XH	4,003	265	93.38%
Lakeshore Regional Entity	00ZI	2,439	181	92.58%
Macomb	00GX	700	12	98.29%
Mid-State Health Network	0107	4,578	316	93.10%
NorthCare Network	0101	771	28	96.37%
Northern MI Regional Entity	0108	1,650	65	96.06%
Oakland	0058	1,521	96	93.69%
Region 10	0109	549	70	87.25%
Southwest MI Behavioral Health	0102	1,232	73	94.07%
Statewide		18,389	1,141	93.80%
Key				
95.00+ = Compliant		**Encounters include H2011, S9484, T1023, 90839, 90840		
90.00-94.99				
85.00-89.99				
<85.00				

FY22 SUD Encounters w/BH-TEDS records				
SUD Encounters from 10/01/2021-01/31/2022***			Does Not Have Open Admission at Time of Encounter as of 03/08/2022	
		Distinct Count of Individuals With		
Region Name	Submitter ID	Non-Health Home Encounters	Non-Health Home Encounters But NO BH-TEDS Record	Completion Rate
CMH Partnership of SE MI	00XT	1,650	8	99.52%
Detroit/Wayne	00XH	3,962	3	99.92%
Lakeshore Regional Entity	00ZI	3,262	31	99.05%
Macomb	00GX	2,291	10	99.56%
Mid-State Health Network	0107	6,060	2	99.97%
NorthCare Network	0101	975	1	99.90%
Northern MI Regional Entity	0108	2,041	9	99.56%
Oakland	0058	2,146	0	100.00%
Region 10	0109	3,082	12	99.61%
Salvation Army	002Y	NO FY22 Encounters Submitted Yet at 03/08/2022		
Southwest MI Behavioral Health	0102	3,294	80	97.57%
Statewide		28,763	156	99.46%
Key				
95.00+ = Compliant		***Encounters = All SUD encounters excluding S0280		
90.00-94.99				
85.00-89.99				
<85.00				