



Information Officer Report – May 2022

Summary:

1. **MCIS Software:** Updates were installed to support provider connections (linking multiple service facility sites to the same corporate entity). This will help to support and enable the use of provider data in connection with provider site reviews within the LRE "LIDS" system.
2. **Data Analytics and Reporting:**
Power BI Dashboard development continues, prioritizing organizational information needs that are tied to the Beacon Transition and/or the MDHHS settlement agreement.
3. **FY22 data reporting to MDHHS:**

FY22 Encounter reporting overall is showing good volumes through March, which would be expected at this point in time. Please see also the encounter graphs attached.

FY22 BH-TEDS: BH-TEDS reporting volumes for FY22 related records are coming in with good volume from all CMHs. Our region continues to work toward BHTEDS data improvement in several areas, including:

- Administrative closure of old/inactive episodes that are missing their discharges.
- Correction of mental health episodes with mixed treatment settings (especially longer episodes of care where the treatment setting at admission specifies 'assessment only').
- Reducing the percentage of BHTEDS which have "Not Reported" in the Ethnicity field.

4. **Third Party Liability:**
MDHHS is now offering PIHPs a Third-Party Liability file (regular ongoing data feed) that can be used to check whether clients have Medicare or other third-party insurances. We are currently in testing phase with them as part of the onboarding of this new data stream.
5. **Phone system changes:**
LRE has switched its office phone system from Mitel to Verizon. This provides better integrated office/mobile communications for us and comes in at a significantly lower price-point