

Information Officer Report – June 2022

Summary:

1. MCIS Software: No updates this period.

2. Data Analytics and Reporting:

Power BI Dashboard development continues, prioritizing organizational information needs that are tied to the Beacon Transition and/or the MDHHS settlement agreement. Beacon transition activities are in full swing and are on schedule. On page 2, please find a list of recently completed dashboards and those currently in development.

3. FY22 data reporting to MDHHS:

FY22 Encounter reporting overall is showing good volumes through April, which would be expected at this point in time. Please see also the encounter graphs attached.

FY22 BH-TEDS: BH-TEDS reporting volumes for FY22 related records are coming in with good volume from all CMHs.

4. HSAG Performance Measures Validation (PMV) Audit:

The HSAG Annual PMV virtual audit review session was held on 6/6/2022 via Zoom. This state-wide audit of all PIHPs ensures that the state-wide **M**ichigan **M**ission **B**ased **P**erformance Indicator **S**ystem (**MMBPIS**) quality indicators are calculated over data that is gathered, documented and submitted to MDHHS accurately and consistently. This year HSAG invited 3 of LRE's CMHs into the virtual room to ask for on-demand proof (display) of service delivery documentation for randomly selected service events. A thorough review of PIHP data management processes was also done for Encounters, BHTEDS, Medicaid Eligibility and Enrollment data handling, as well as MMBPIS data submissions.

The review went very smoothly. HSAG noted that LRE followed up well on recommendations for improvement from the previous review, and complimented LRE on additional improvements that have been implemented over the past year, including both business process and IT system improvements.

A draft of the HSAG PMV Review results will not be available until late August 2022. HSAG is waiting until all PIHPs have been reviewed, and then will release the draft reports for everyone in August.

5. HSAG Compliance Audit:

LRE completed preparation and submissions of desk audit materials to HSAG in advance of the 2022 Compliance Audit (which will be conducted on 6/17/2022). This year's audit includes a review of Standard 12 (Health Information Systems), along with many other managed care standards.

Additional Details:

Dashboards recently completed:

- High Level of Care (HLOC) Authorization Data Integrity Dashboard
- High Level of Care (HLOC) UM Stats Dashboard
- Served Demographics
- Encounters Timeliness and Volume
- Encounters by Provider
- CMHSP Sub-Element Reports

Dashboards currently in development:

- Enrolled Demographics
- Monthly Autism Reports
- ABA Supervisory to Tech Review
- ABA Autism Over Age Limit
- BHTEDS 'Not Collected' Performance Improvement
- BHTEDS LOCUS Clean-Up List
- BHTEDS with no Encounters
- Encounters with no BHTEDS
- Encounters Over Threshold
- Encounters for Deceased Consumers
- Encounters vs Spend Down Enrollments
- SIS/CLS Dashboard
- Waiver Payments Analysis
- CCBHC Quality-Based Payment Metrics