

Chief Quality Officer - Report to the Board of Directors

July 21, 2022

HSAG Annual Audit:

Performance Measurement Validation (MMBPIS). On May 27, 2022, following the HSAG PMV Audit, HSAG requested minimal follow-up to its audit. On June 14, 2022, LRE submitted additional proofs to HSAG. On July 11, 2022, HSAG confirmed that OnPoint's, Ottawa's, and N180's, which are the three (3) CMHSPs that HSAG audited this year, MMBPIS source code is approved.

On August 26, 2022, HSAG will deliver its PMV draft report to which LRE can respond to up until September 23, 2022.

As reported in the June CQO Board Report, HSAG indicated, preliminarily, that it has not identified anything putting LRE's PMV Audit at risk of not being validated.

Compliance Review. On July 18, 2022, HSAG conducted it Compliance Review of LRE for the following Standards:

- Standard VII Provider Selection
- Standard VIII Confidentiality
- Standard IX Grievance & Appeal System
- Standard X Subcontractual Relationships & Delegation
- Standard XI Practice Guidelines
- Standard XII Health Information Systems
- Standard XIII QAPI Program

While on June 2, 2022, LRE uploaded 564 files totaling more than 829MB for the year's HSAG Audit, HSAG determined that it requires proofs for forty-nine (49) Elements for LRE to review a score of full compliance in all Standards and Elements. LRE must submit these additional proofs by 11:59 p.m. on July 20, 2022. Following submission, HSAG will determine if LRE's proofs successfully meet the Standards and Elements for which the additional proofs were requested.

Site Reviews:

- <u>OTTAWA.</u> On July 15, 2022, LRE finalized its review of Ottawa's plans of correction and denied only one (1) plan of correction. Ottawa and LRE are working together to resolve the single outstanding plan of correction.
- **WEST MICHIGAN.** LRE is scheduled to finalize its review of West Michigan's plans of correction on July 22, 2022.

- **NETWORK 180.** LRE finished N180's Site Review on June 30, 2022, and provided N180 with a list of additional requests for information, which are due to LRE on July 22, 2022. By August 3, 2022, LRE will consider the additional proofs and rescore the Site Review, if appropriate. On August 15, 2022, LRE will distribute its final report to N180 with plans of correction, if necessary, due to LRE on September 19, 2022.
- **ONPOINT.** OnPoint has submitted its proofs for the Desk Audit, Program Specific Audit, Training & Credentialing of non-waiver providers, which LRE will use to audit and score each Site Review section by August 5, 2022. LRE will commence OnPoint's Clinical Audit on August 8, 2022.
- <u>HEALTHWEST.</u> On July 15, 2022, LRE provided HealthWest with sample selections for Clinical Audits as well as Training and Credentialing Audit of providers. LRE will commence HealthWest's Clinical Audit on September 12, 2022.

<u>1915(i)SPA:</u>

On or about July 12, 2022, MDHHS distributed its proposed 1915(i)SPA policy: <u>2153-BH-P.pdf (michigan.gov)</u>. On July 29, 2022, MDHHS will train LRE on how to use the 1915(i)SPA program in the WSA. LRE will have until October 1, 2023 to enroll all eligible members into the WSA.

Home and Community-Based Services ("HCBS"): In 2014, CMS released the HCBS Final Rule requiring all settings that provide HCBS-funded services meet specific criteria must comply with the HCBS Final Rule by March 17, 2023, in order to continue to receive that funding. MDHHS is responsible to ensure every setting providing HCBS services meets the requirements of the HCBS Final Rule. LRE continues its efforts to ensure providers comply with the HCBS Final Rule.

On July 1, 2022, LRE submitted its in-compliance validations for HCBS providers to MDHHS. LRE continues to validate/remediate the out-of-compliance HCBS providers, which will be submitted to MDHHS by August 1, 2022. As of July 13, 20222, LRE has approximately thirty-four (34) out-of-compliance validations/remediations to complete by the extended deadline of August 1, 2022.

LRE completed surveys for all providers who initially did not respond to the survey and submitted said surveys to MDHHS. MDHHS is reviewing all surveys and will provide LRE with any HCBS cases that need plans of correction and remediation. MDHHS and LRE have until September 1, 2022, to complete the work related to the initial non-responders.

On June 27, 2022, MDHHS opened its Public Comment concerning Heightened Scrutiny for all Regions, except Region 5: <u>Home and Community-Based Services Program Transition (michigan.gov)</u>. (Attachment A). MDHHS will close Public Comment on July 27, 2022.

After March 17, 2023, MDHHS intends to continue HCBS surveys with full validation and remediation efforts to ensure ongoing compliance, but MDHHS has not determined a frequency schedule for said surveys. MDHHS is refining its HCBS surveys. MDHHS intends to continue with Heightened Scrutiny designations.

Medicaid Verification ("MEV"):

After reviewing more than 2,500 claim lines, LRE determined that claims totaling less than \$350.00 needed alternative funding. CMHSPs are performing very well in spite of the much higher sampling rates and increased audit frequency.

Michigan's Mission-Based Performance Indicators System ("MMBPIS"):

On June 30, 2022, LRE submitted the FY22 Q2 MMBPIS report to MDHHS. LRE had yet to receive the State Averages from MDHHS at the time this report was drafted. Also, LRE has not discussed the MMBPIS results with the CMHSPs or QI ROAT. LRE will distribute the MMBPIS FY22 Q2 results to the QI ROAT on July 21, 2022, and discuss said results with the QI ROAT on July 28, 2022.

LRE has, for the first time in seven (7) quarters failed to meet each MMBPIS Indicator threshold. It is important to note that the past two quarters, some Indicators have been declining due to the workforce shortage, which may be the cause for the declines in FY22 Q2 MMBPIS. Discussion with the QI ROAT will assist in elucidating the cause for the declines.

For the previous six quarters, LRE has met or exceeded the 95% threshold and 15% threshold for Indicator 10 for those MMBPIS Indicators with defined thresholds. However, for FY22 Q2, LRE did not meet the above 95% threshold for Indicators 4a for Children (Follow-up within 7 days after hospitalization for mental illness discharge) and 4b (Follow-up within 7 days following SUD/Detox discharge). Nor did LRE meet the below 15% threshold for Indicator 10 for Children (Inpatient Recidivism). (Attachment B).

For Indicator 4a for Children, LRE scored 92.11%, or 2.98% below the 95% threshold, which primarily driven by OnPoint (66.67%) and Ottawa (85.71%) CMHSPs. OnPoint also fell below the 95% threshold for Indicator 4a for Adults. For Indicator 4b, LRE scored 94.79%, or 0.21% below the 95% threshold, which was primarily driven by Ottawa (83.33%) CMHSP. For Indicator 10 for Children, LRE scored 18.33%, or 3.33% above the 15% threshold, which was primarily driven by HealthWest (28.57%) CMHSP. Through the QI ROAT, LRE will investigate the causes for these declines and determine what remedial efforts can be deployed to meet the MMBPIS thresholds.

For those MMBPIS Indicators that do not have established thresholds, specifically Indicator 2a (Receiving a Biopsychosocial Assessment within 14 Calendar Days of First Request) and Indicator 3 (Receiving First Service within 14 Calendar Days of completed Biopsychosocial Assessment), LRE declined almost 17% over FY22 Q1 for Indicator 2a for MI Children and on average 9.5% for the same timeframe for Indicator 2 for MI and DD Children. Again, LRE will discuss in QI ROAT. The QI ROAT will continue to discuss whether it should set Regional thresholds for Indicators 2 and 3, based on LRE and State historical data. LRE will revisit this topic in the July 28, 2022, QI ROAT.

Performance Improvement Programs ("PIP"):

After much deliberation internally and with HSAG|MDHHS and subsequent research, LRE chose <u>FUH Metric:</u> <u>Decrease in Racial Disparity between African Americans/Blacks and Whites</u> for its 2021-2022 PIP. LRE submitted its 2021-2022 PIP Submission Form to HSAG/MDHHS on July 15, 2022. HSAG and MDHHS will provide feedback and LRE will then have the opportunity to modify its PIP Submission Form. LRE will discuss the PIP in the QI ROAT on July 28, 2022. LRE will then assemble a workgroup to administer the PIP.

LRE's second PIP will be increasing the FUH compliance rate for all races/ethnicities across the Region.

LRE is required to have two (2) PIPs running at any given time. LRE has assembled a list of PIP topics which may be phased in over the next 12 months as resources and data accessibility allow.

FACILITIES REVIEWS:

• **INPATIENT HOSPITALS:** LRE completed all but one Inpatient Site Review with the Trinity Health, formerly known as Mercy Health, audit set for August 1, 2022. LRE is finalizing reports and, if necessary, plans of correction.

- <u>SUD FACILITIES</u>: LRE continues to complete SUD Site Reviews. LRE has found that the SUD Site Reviews are taking much longer than anticipated due to the new Site Review Tool as well as the readiness and education levels for SUD providers. Quality is working with the SUD ROAT to determine best next steps to streamline the SUD Site Review process and gain efficiencies while improving quality in the Region amongst SUD providers.
- **CRISIS RESIDENTIAL:** LRE completed all Crisis Residential Site Reviews. LRE is finalizing reports and plans of correction.
- <u>SPECIALIZED (LICENSED) RESIDENTIAL & NON-LICENSED AFCS</u>: Since May 1, 2022, LRE has completed 72 Facilities Reviews for AFC (licensed and unlicensed settings) and scheduled an additional 46. LRE is finalizing reports and plans of correction. LRE has found that the majority of the out-of-compliance elements, which require plans of correction, are related to HCBS requirements.

As time allows, LRE continues to develop the policy, procedure, and workflows for Facilities Review as well as a master list of facilities in Region based on CMHSP Provider Directories and historical encounter data.

QUALITY GOALS & WORKPLAN:

LRE continues to work towards completing its goals and remediating its workplan, which are expected to be completed by September 30, 2022.

QAPIP - FY23:

LRE continues developing new reporting templates for the QAPIP as well as the QAPIP Annual Effectiveness Review. Specifically, LRE is reformatting its report template to align with MDHHS's QAPIP Reporting Requirements, HSAG Compliance Standards, and MDHHS Contractual Obligations.

Provider County	Provider City	Setting Name								
Kent	Kentwood	56th St. Home								
Kent	Caledonia	68th Street Home								
Saint Clair	Port Huron	Abbottsford								
Oakland	Southfield	Adult Assisted Transitional Homes Inc								
Macomb	Clinton Township	Albert House								
Oakland	Milford	Alta Vista								
Oakland	Southfield	Altum Care Homes / Plum Hollow House								
Genesee	Swartz Creek	Ameno Home								
Ottawa	Coopersville	American Homestead								
Wayne	Livonia	Angels' Place / Grimaldi Home								
Allegan	Allegan	Agnus Dei AFC II								
Kalkaska	Kalkaska	Arborlight AFC								
Saint Joseph	Centerville	Argosy								
Houghton	Hancock	Atlantic House								
Baraga	L'Anse	Aurora House								
Wayne	Taylor	Barbara Court Residence								
Van Buren	Lawrence	Beacon / Highland								
Lake	Baldwin	Beech Street								
Genesee	Flint	Beecher Road Home								
Dickinson	Norway	Belgium Pointe (Residential)								
Wayne	Livonia	Bellcreek Home								
Kent	Belmont	Belmont Woods (Residential)								
Wayne	Livonia	Belton 2								
Saint Clair	Avoca	Berg AFC Home								
Genesee	Flint	Berneda								
Wayne	Dearborn Heights	Better Life Residential Care								
Oakland	Davisburg	Bigelow								
Dickinson	Quinnesec	Birchwood								
Wayne	Inkster	Blakely Tender Care / Debra Victory House								
Genesee	Montrose	Boyle Home								
Otsego	Gaylord	Brackenwood								
Presque Isle	Rogers City	Brege AFC Home								
Macomb	Harrison Township	Bridgeview Group Home								
Kent	Kentwood	Bridle Creek								
Genesee	Flint	Bridlepath								
Muskegon	Muskegon	Brookmere Home								
Alpena	Alpena	Cambridge AFC								
Genesee	Clio	Cameron AFC 2								
Kent	Grand Rapids	Cameron Home								
Wayne	Detroit	Carson AFC 2								
Grand Traverse	Traverse City	Cedar Valley AFC (Residential)								
Genesee	Clio	Central State Community Services								

Eaton	Grand Ledge	Chosen Vision							
Wayne	Redford	Community Programs & Services / Ackley IV							
Wayne	Westland	Community Programs & Services / HIPP II							
Wayne	Livonia	Community Programs and Services / Deering							
Macomb	Shelby Township	Copperfield Group Home							
Oakland	Wixom	Courtyard Manor of Wixom I							
Oakland	Wixom	Courtyard Manor of Wixom II							
Oakland	Wixom	Courtyard Manor of Wixom III							
Oakland	Wixom	Courtyard Manor of Wixom IV							
Wayne	Detroit	Creative Images Inc / Bringard Home							
Wayne	Dearborn	Creative Images Inc / Hope Home							
Wayne	Harper Woods	Creative Images Inc / Kingsville Home							
Wayne	Redford	Creative Images Inc / Marion Home							
Wayne	Woodhaven	Creative Images Inc / Reaume Home							
Macomb	Warren	Creative Lifestyles / Carol Manor							
Macomb	Harrison Township	Creative Lifestyles / Cleave Home							
Macomb	St. Clair Shores	Creative Lifestyles / Shores Manor							
Macomb	Sterling Heights	Creative Lifestyles / Sterritt Heights							
Macomb	Warren	Creative Lifestyles / Washington Manor							
Wayne	Detroit	Crite's AFC 2							
Macomb	Macomb Township	Darwin							
Ottawa	Grand Haven	Dean CTH							
Sanilac	Deckerville	Deckerville Pine House							
Ottawa	Coopersville	Deer Creek AFC							
Oakland	Clarkston	Deer Ridge							
Monroe	Monroe	Detroit Beach							
Clinton	Dewitt	Dewitt Road Home							
Wayne	Detroit	Diamond AFC							
Waukesha, WI	Dousman, WI	Doherty Home							
Oakland	Highland	Dunham AFC							
Wayne	Garden City	DWMHA / Real Place							
Wayne	Highland Park	E.M. Coleman AFC							
Oakland	Southfield	Echols AFC							
Kent	Grand Rapids	Elmhurst Home							
Van Buren	Bangor	Engendi AFC							
Oakland	Clarkston	Eston							
Kent	Ada	Evergreen Meadow AFC							
Oakland	Troy	Family Living Center / Lifestyles Home							
Genesee	Swartz Creek	FarmTree							
Ottawa	Holland	Felch AFC							
Ottawa	Grand Haven	Ferris							
Ottawa	Holland	Fireside AFC							
Wayne	Livonia	Fitzgerald Group Home							

Genesee	Burton	Flatrock Manor Burton West								
Genesee	Fenton	Flatrock Manor Fenton								
Genesee	Flint	Flatrock Manor Flint Twp.								
Genesee	Flushing	Flatrock Manor Flushing								
Lapeer	Lapeer	Flatrock Manor Lapeer (Non-Residential)								
Lapeer	Lapeer	Flatrock Manor Lapeer (Residential)								
Kent	Grand Rapids	Forest Hill Home								
Macomb	Sterling Heights	Fox Hill								
Oakland	West Bloomfield	Freedom AFC Corp / Camelot Home								
Wayne	Romulus	Fresh Start Transitional Homes / Bibbins								
Wayne	Detroit	Fresh Start Transitional Homes / Goddard								
Macomb	Eastpointe	Fresh Start Transitional Homes III								
Macomb	Armada	Fulton Group Home								
Wayne	Detroit	Gabriel's Nest III								
Macomb	Clinton Township	Gainsborough								
Kent	Sparta	Gardner Home								
Oakland	Oxford	Garretson								
Oakland	Oak Park	George AFC / Florence CTH								
Wayne	Detroit	Georgia's Care Home								
Macomb	Warren	Gilbert Group Home								
Gogebic	Wakefield	Gogebic CMH / Lakeshore Drive AIS (Non-Residential)								
Calhoun	Albion	Grace Home								
Kent	Caledonia	Grace Home								
Genesee	Flint	Granada								
Monroe	Temperance	Granby Home								
Oakland	Oxford	Granger Group Home								
Oakland	Farmington Hills	Greenberg Shiffman Stein / GSS (Residential)								
Gogebic	Ironwood	Greenbush Home								
Macomb	Sterling Heights	Greensborough Group Home								
Oakland	Farmington Hills	Grosberg (Residential)								
Genesee	Flint	Group Living Facility Inc.								
Oakland	Rochester	Gunn Rd.								
Calhoun	Battle Creek	Hacienda Acres								
Oakland	Leonard	Hagerman Group Home								
Saint Clair	Port Huron	Hancock								
Wayne	Detroit	Hancock Residential Center								
Ottawa	Coopersville	Hansma Home								
Allegan	Plainwell	Harmony Brook								
Alcona	Harrisville	Harrisville Home								
Branch	Coldwater	Haven Home								
Oakland	Southfield	Hazel House								
Wayne	Harper Woods	Heavenly Comfort LLC								
Genesee	Montrose	Herrington House								

Oakland	Farmington Hills	Highmeadow								
Wayne	Wyandotte	Hill's Support Services / Oak Tree II								
Wayne	Inkster	Hill's Support Services Inc / Kean Home								
Wayne	Romulus	Hirah Health Systems / Central Group Home								
Wayne	Wayne	Hirah Health Systems / Eastlawn Home								
Wexford	Cadillac	Hope Network (Corwin)								
Kent	Walker	Hope Network / Alpine Grove (717)								
Kent	Walker	Hope Network / Alpine Grove (719)								
Kent	Grand Rapids	Hope Network / Breton Valley								
Kent	Sparta	Hope Network / Cherry Valley								
Ottawa	Nunica	Hope Network / Harbor Point West								
Kent	Walker	Hope Network / Lodge								
Kent	Walker	Hope Network / Meadows								
Kent	Walker	Hope Network / Ridge								
Kent	Grand Rapids	Hope Network / River Valley 1								
Kent	Grand Rapids	Hope Network / River Valley 2								
Kent	Grand Rapids	Hope Network / Whitney Home								
Wayne	Detroit	Horizon House								
Kalamazoo	Portage	Hudson's Country Manor								
Oakland	Farmington Hills	Hunt Club								
Eaton	Eaton Rapids	Ide AFC								
Oakland	Beverly Hills	JARC								
Oakland	Farmington Hills	JARC (King William)								
Oakland	Farmington Hills	JARC (Peppermill)								
Oakland	Farmington Hills	JARC / Greenberg Shiffman Stein - GSS (Non-Residential)								
Oakland	West Bloomfield	JARC / Laker (Non-Residential)								
Washtenaw	Chelsea	Joak / Island Lake Home								
Wayne	Detroit	Joyner Home 1 (Webb)								
Oakland	West Bloomfield	Katzman								
Grand Traverse	Traverse City	Kennedy House								
Grand Traverse	Traverse City	Kennedy House West								
Oakland	Oakland Township	Kern								
Genesee	Clio	Kindred Spirit								
Macomb	New Baltimore	Kingsberry Home								
Kent	Walker	Kinney (Non-Residential)								
Wayne	Canton	Kirkland AFC								
Macomb	New Baltimore	Kolarik Group Home								
Menominee	Stephenson	Kutha AFC								
Sanilac	Port Sanilac	Lake Huron House								
Grand Traverse	Grawn	Lake Shore AFC								
Oakland	West Bloomfield	Laker (Residential)								
Gogebic	Wakefield	Lakeshore Home (Residential)								
Marquette	Gwinn	Lakeside								

Houghton	Hubbell	Lakeside House								
Kent	Grand Rapids	Lancashire								
Genesee	Clio	Lara House								
Muskegon	Muskegon	Lawrence Home								
Oakland	West Bloomfield	Lee Homes / North Pine Center (Non-Residential)								
Oakland	Troy	Leetonia								
Lenawee	Adrian	Lenawee Dept. on Aging /Daybreak								
Wayne	Detroit	Liberal Manor								
Muskegon	Muskegon	Lilac								
Antrim	Mancelona	Listening Ear/North Limits								
Oakland	Waterford	Lochaven								
Genesee	Fenton	Long Lake								
Wayne	Livonia	Lovejoy Special Needs Ctr. / Dolores Res. Care								
Genesee	Flint	Macintosh AFC								
Macomb	Macomb	Macomb Family Services / Sherwood								
Genesee	Montrose	Maitland Manor								
Wayne	Detroit	Maka Group Home								
Chippewa	Sault Ste Marie	Maple Street AFC								
Oakland	Holly	McGinnis AFC								
Вау	Bay City	MCSI Inc - Windemere								
Oakland	Southfield	Mecca House / Berg Home								
Oakland	Huntington Woods	Medow								
Oakland	Southfield	Mentors of Michigan / Abby Villa								
Oakland	Troy	Mentors of Michigan / Glasgow								
Oakland	Southfield	Mentors of Michigan / Rougemont								
Oakland	Southfield	Mentors of Michigan / Wesley Way								
Oakland	Bloomfield Hills	Mentors of Michigan / Woodbank								
Genesee	Flint	Merriman AFC								
Oakland	Milford	Michael Court								
Macomb	Macomb	Middle River								
Oakland	Farmington Hills	Milan								
Oakland	Milford	Milford Lee Home								
Alcona	Harrisville	Millcreek								
Kent	Belmont	MOKA / Belmont Woods (Non-Residential)								
Kent	Byron Center	MOKA / Ridgebluff (Non-Residential)								
Genesee	Swartz Creek	Morrish Road								
Kalamazoo	Kalamazoo	MRC Industries								
Sanilac	Marlette	Mulberry								
Kent	Grand Rapids	Mullins AFC								
Genesee	Swartz Creek	Nandi Hills								
Genesee	Mount Morris	Neff Road								
Wayne	Detroit	New Center Inn Co								
Saint Clair	Fort Gratiot	Noble Assisted Living I								

Wayne	Detroit	Noble Home II									
Oakland	Pontiac	Nobles Living AFC									
Wayne	Detroit	Norfolk House									
Kalkaska	Kalkaska	North Birch									
Lapeer	Columbiaville	North Branch Home									
Genesee	Clio	North Elms Road AFC									
Oakland	West Bloomfield	North Pine Center (Residential)									
		Northeast Michigan CMH / Windy Hill AFC									
Presque Isle	Hawks	(Non-Residential)									
Alpena	Alpena	Northeast Michigan Community Mental Health Authority									
Арена	Аірепа	/ Blue Horizon									
Wayne	Detroit	Northrop Loving Care									
Oakland	Farmington Hills	Nusbaum									
Houghton	Hancock	Oak House									
Kent	Wyoming	Oak Valley Home									
Oakland	Oxford	Oakwood									
Marquette	Marquette	Ontario Home									
Oakland	Ortonville	Ortonville									
Van Buren	Bangor	Our Haus									
Van Buren	Bangor	Our Haus / Katy Haus									
Van Buren	Bangor	Our Haus / Mills Haus									
Wayne	Detroit	Ozi Services / New Haven									
Oakland	Farmington Hills	Packard Group / Foxmoor Lane									
Wayne	Detroit	Packard Group / Pallister Home									
Oakland	Clarkston	Packard Group / Timber Ridge Trail Home (Non-Residential)									
Oakland	Bloomfield Hills	Packard Group / Woodward Home									
Genesee	Flint	Paige Supervised Community Living									
Genesee	Flint	Paragon NPHC									
Kent	Kentwood	Parkview									
Calhoun	Battle Creek	Pennfield Home									
Oakland	Beverly Hills	Pierce									
Ottawa	Allendale	Pierce AFC									
Kent	Grand Rapids	Pine Rest / Cameron Home									
Muskegon	Muskegon	Pioneer Resources / Sheridan AFC									
Saint Joseph	Leonidas	Pleasant Acres									
Mackinac	St. Ignace	Pleasant View Elliott									
Saint Joseph	Sturgis	Polaris									
Houghton	Houghton	Portage House									
Genesee	Grand Blanc	Porter Place									
Genesee	Grand Blanc	Porter Road Home									
Presque Isle	Posen	Posen AFC (Residential)									
Oakland	Oakland	Predmore									

Alpena	Alpena	Princeton Home							
Houghton	Hancock	Quincy House							
Wayne	Redford	Real Place II							
Wayne	Redford	Real Place Inc. (Non-Residential)							
Wayne	Redford	Real Place IV							
Wayne	Romulus	Redeemed American Homes / Franfin Home							
Wayne	Taylor	Redeemed American Homes / Pardee							
Lapeer	, Otter Lake	ResCare Premier / Briggs							
Oakland	Holly	Residential Alternatives Inc / Appomattox AIS							
Oakland	Waterford	Residential Alternatives Inc / Beacham CLF							
Oakland	Ortonville	Residential Alternatives Inc / Timber Hill AIS							
Genesee	Flint	Richfield							
Kent	Byron Center	Ridgebluff Home (Residential)							
Genesee	Flushing	River Road							
Oakland	Commerce Twp.	Rivers Edge							
Muskegon	Twin Lake	Riverwood Home							
Muskegon	Fruitport	Rocking Horse Ranch							
Branch	Coldwater	Rosewood Home							
Genesee	Flint	Royster Haven AFC							
Wayne	Riverview	Samaritan Homes Inc / Vreeland							
Menominee	Stephenson	Schlaud AFC							
Wexford	Cadillac	Seneca Place Home							
Wayne	Westland	Services To Enhance Potential							
Wayne	Detroit	Services To Enhance Potential (Beaufait)							
Wayne	Dearborn	Services To Enhance Potential (Non-Residential)							
Muskegon	Muskegon	Sheridan							
Saint Clair	Fort Gratiot	Simpson Road Home							
Kent	Comstock Park	Skyway Home (Residential)							
Genesee	Fenton	Snowden AFC Home							
Kent	Kentwood	Spectrum Community Services / Stauffer Home							
Genesee	Linden	Spring Meadows							
Delta	Escanaba	St. Jude's Assisted Living Inc.							
Washtenaw	Chelsea	St. Louis Center (Non-Residential)							
Houghton	South Range	Stanton House							
Houghton	Houghton	Stepping Stone							
Saint Clair	Port Huron	Stone Creek							
Macomb	Washington Twp.	Stoney Creek							
Grand Traverse	Traverse City	Summerfield AFC							
Genesee	Clio	Summers Bray Road Home							
Charlevoix	East Jordan	Summertree RC							
Marquette	Marquette	Sundara NPHC							
Berrien	Watervliet	Sunshine House							
Wayne	Detroit	The Patrick Center							

Wayne	Allen Park	The Reach Foundation / The Journey Home							
Oakland	Royal Oak	Thomas House							
Oakland	Troy	Three Lakes Group Home							
Kent	Wyoming	Thresholds							
Kent	Grand Rapids	Thresholds (Plainfield)							
Montmorency	Hillman	Thunder Bay Home							
Macomb	New Baltimore	Tilly House							
Oakland	Clarkston	Timber Ridge Trail (Residential)							
Lenawee	Adrian	Tipton Hwy Home							
Oakland	Leonard	Townsend Group Home							
Ottawa	Coopersville	Trolley Center							
Macomb	Clinton Township	Ulrich Group Home							
Wayne	Detroit	Unlimited Home Care							
Genesee	Burton	Vassar Road Home							
Oakland	Novi	Volz CLF							
Ottawa	Spring Lake	W. Fruitport Home							
Alpena	Alpena	Walnut Home							
Genesee	Flushing	Warner House							
Kent	Lowell	West Lake 4							
Lake	Baldwin	West MI CMH							
Oceana	Hart	West MI CMH							
Oakland	West Bloomfield	Westbury							
Kent	Lowell	Westlake 7							
Kalkaska	Kalkaska	Westwood AFC							
Delta	Escanaba	Whispering Pines							
Delta	Gladstone	Whispering Pines							
Menominee	Powers	Whispering Pines							
Menominee	Carney	Whispering Pines South							
Menominee	Powers	Whispering Pines West							
Kent	Grand Rapids	Whitney Home							
Wayne	Allen Park	Willow Cove Home							
Kent	Cedar Springs	Willow Lodge							
Oceana	New Era	Willowbrook AFC							
Kent	Grand Rapids	Wilson Home							
Genesee	Clio	Wilson Road Home							
Presque Isle	Hawks	Windy Hill AFC (Residential)							
Oakland	Waterford	Winkleman Group Home							
Macomb	Washington	Winston Group Home							
Muskegon	Muskegon	Wolflake Home / FA-HO-LO							
Baraga	L'Anse	Wood Haven							
Oakland	Farmington Hills	Woodbrook							
Roscommon	Houghton Lake	Woodland AFC							
Genesee	Swartz Creek	Woodmoor Home							

Wayne	Rockwood	Woodruff AFC
Chippewa	Sault Ste Marie	Woodview ALS
Wexford	Manton	Wrights AFC home

Revised: 06/29/2022

Attachment B

Lakeshore Regional Entity

PI Summary by Affiliate for PI Period 'LRE FY22 Q2' (22) Generated 06/30/2022 12:50:30 PM Eastern Standard Time

Generated 06/30/2022 12:50:30 PN	a Eastern Stan	idard Time															
	#1 - Pre-A Scree			#2A - 1	st Request Tin	neliness			#3 - 19	st Service Tim	eliness		#4a - H Dischar		#4b SUD - Detox Follow-Up	#10 - Inp Recidi	
Affiliate	Child	Adult	MI / Child	MI / Adult	DD / Child	DD / Adult	Total	MI / Child	MI / Adult	DD / Child	DD / Adult	Total	Child	Adult	SUD	Child	Adult
Allegan	100.00%	99.11%	88.46%	84.62%	96.97%	88.24%	90.20%	67.86%	48.15%	75.00%	82.35%	66.30%	66.67%	81.25%	100.00%	0.00%	15.79%
HealthWest	98.73%	99.40%	79.78%	73.31%	79.31%	71.43%	75.90%	73.02%	37.93%	53.85%	60.00%	58.44%	100.00%	95.08%	95.24%	28.57%	7.02%
network180	98.96%	97.76%	43.71%	28.09%	27.27%	12.50%	35.74%	51.34%	58.33%	50.00%	54.76%	52.86%	95.24%	95.56%	97.62%	14.29%	9.02%
Ottawa	97.78%	98.72%	72.55%	62.24%	84.62%	91.67%	69.78%	58.82%	64.06%	69.23%	100.00%	63.95%	85.71%	97.37%	83.33%	14.29%	2.27%
West Michigan CMH	100.00%	100.00%	86.36%	69.23%	57.14%	0.00%	70.83%	60.00%	71.01%	100.00%	100.00%	71.13%		100.00%	100.00%	0.00%	3.45%
Total/PIHP:	98.92%	98.51%	66.87%	64.22%	78.49%	56.52%	65.95%	60.31%	55.59%	65.28%	68.42%	59.84%	92.11%	95.05%	94.79%	18.33%	7.37%
State Average FY22 Q1	99%	98%	59%	60%	63%	56%	60%	77%	77%	83%	77%	78%	92%	92%	98%	7%	11%
State Average FY21 + FY22 Q1	99%	98%	64%	63%	67%	66%	64%	77%	79%	83%	82%	79%	94%	95%	94%	8%	12%