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## **Chief Quality Officer - Report to the Board of Directors**

**May 19, 2022**

### **HSAG Annual Audit:**

**Performance Measurement Validation (MMBPIS).** On April 22, 2022, LRE has submitted its PMV documentation to HSAG. On May 13, 2022, HSAG distributed its case selection to LRE. On May 16, 2022, LRE distributed HSAG's case selections to the appropriate CMHSPs with direction to upload proofs by May 25, 2022, at 5:00 p.m. EST as LRE must review and submit proofs to HSAG by May 27, 2022, at 5:00 p.m. EST.

**Universe Files.** On May 3, 2022, HSAG requested Universe Files for Organizational Credentialing, Individual Credentialing, Delegation, Appeals, and Grievances. On May 10, 2022, LRE submitted said Universe Files. On Friday, May 13, 2022, at approximately 3 p.m., HSAG distributed its file selection to LRE and provided corresponding File Review Tools to the appropriate Subject Matter Experts. LRE distributed said file selections and Tools to the appropriate subject matter experts with direction to upload proofs by May 25, 2022, at 11:59 p.m. as LRE must review and submit proofs to HSAG by June 2, 2022, at 5 p.m. EST. LRE is communicating with Beacon Health Options (BHO) as appropriate to ensure case files in the possession of BHO are available to LRE for the purposes of the HSAG Audit.

**Compliance Review.** On May 3, 2022, HSAG provided LRE with the new Compliance Standards for the following Standards:

- Standard VII – Provider Selection
- Standard VIII – Confidentiality
- Standard IX – Grievance & Appeal System
- Standard X – Subcontractual Relationships & Delegation
- Standard XI – Practice Guidelines
- Standard XII – Health Information Systems
- Standard XIII – QAPI Program

LRE distributed the Standards, Audit Tools, Naming Conventions, File Type, Highlighting Guide, and other tools to the appropriate Subject Matter Experts with direction to submit completed tools, proofs, etc. to LRE's HSAG Audit Leads by May 19, 2022, at 11:59 p.m. as LRE must review and submit all completed tools and proofs to HSAG by June 2, 2022, at 5 p.m. EST. LRE's HSAG Audit Leads also scheduled individual working meetings with each Subject Matter Expert to ensure each have the direction, understanding, and tools to complete their portion of the Audit Tools. No issues have been presented that could not be resolved. LRE is communicating with Beacon Health Options (BHO) as appropriate to ensure proofs in the possession of BHO are available to LRE for the purposes of the HSAG Audit. LRE's COO also attends weekly standing meetings with BHO ensuring the HSAG Audit remains top of mind given the short time-line.

### **Site Reviews:**

**OTTAWA.** LRE completed the Ottawa County Member CMHSP Site Review. Ottawa CMHSP is preparing its plans of correction.

**WEST MICHIGAN.** LRE completed the West Michigan Member CMHSP Site Review on May 4, 2022. West Michigan Member CMHSP has uploaded its final proofs to fulfill LRE's requests for additional information. LRE staff is reviewing those proofs for completion on May 20, 2022.

**NETWORK 180.** LRE will begin the Network 180 Member CMHSP Site Review on June 1, 2022, and it will close of June 30, 2022.

**ONPOINT.** LRE sent formal notice to OnPoint on May 6, 2022, regarding the timing of its upcoming Site Review, which begins on August 8, 2022.

**HEALTHWEST.** LRE has tentatively plans to begin HealthWest's Site Review on September 12, 2022.

**1915(i)SPA:**

MDHHS is transitioning all specialty behavioral health services & supports from the 1915(b)(3) authority to a 1115 Behavioral Health Demonstration and 1915(i) HCBS State Plan. MDHHS continues to train LRE and CMHSP Leads. MDHHS applied for a deadline extension until October 1, 2023, which is expected to be granted. On May 12, 2022, MDHHS closed public comment for the 1915(i)SPA; LRE awaits the final report.

**Home and Community-Based Services ("HCBS"):**

LRE continues to validate HCBS providers, which must be completed and submitted to MDHHS by July 1, 2022. On May 12, 2022, MDHHS closed public comment for its first Heightened Scrutiny Public Review for Region 5; LRE awaits the final report.

**Medicaid Verification ("MEV"):**

LRE completed MEV for N180. LRE continues MEVs for remaining CMHSPs.

**Michigan's Mission-Based Performance Indicators System ("MMBPIS"):**

As reported in April, LRE met or exceeded the threshold for all MMBPIS indicators for the last seven (7) quarters. LRE has also matched or exceeded most of the indicators when compared to the State averages for the last six (6) quarters.

**Performance Improvement Programs ("PIP"):**

LRE has submitted its QAPIP topic to MDHHS/HSAG in February 2022. LRE requested a Technical Assistance call with HSAG and MDHHS for the last week of May or first week of June.

**QAPIP – FY21:**

LRE submitted its FY21 QAPIP Corrective Action Plan Status Update and awaits feedback from MDHHS.

**QAPIP – FY22:**

MDHHS returned LRE's FY22 QAPIP with comments. LRE is reviewing MDHHS's comments and preparing a response. LRE is also reformatting its QAPIP template to emulate MDHHS's QAPIP Reporting Requirements.