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PROCEDURE TITLE: Data Management and System Security		PROCEDURE #	REVIEW DATES	
Topic Area:	INFORMATION MANAGEMENT	Page 1 of 2	8/21/14	10/31/2017
Applies to:	LRE Staff and Operations, Member		9/1/2020	
Review Cycle:	CMHSP approved access users Annual	ISSUED BY: Chief Executive Officer		
Developed and Maintained by:	LRE Chief Information Officer and Information Technology Team	APPROVED BY:		
Supersedes:	N/A	Effective Date: January 1, 2014	Revised Date: December 12/2021	

### I. PURPOSE

To establish a procedure to secure and protect electronic data used by the Lakeshore Regional Entity (LRE) staff Member Community Mental Health Service Program (CMHSP) approved access users.

### II. PROCEDURES

Request for Access to LRE Systems

- A. For LRE staff, the individual requesting access will send a written request or submit a technical support ticket to the Chief Information Officer (CIO), or individual(s) designated by the CIO for granting system access, specifying the system needed and stating the reasons for need of access.
- B. The CIO or designee will evaluate the request determining the need for access consistent with user role-based functions and tasks and appropriate non-disclosures and trainings. Requests for access to data that contains PHI will require documentation of LRE Privacy training and attestation prior to approval.
- C. The CIO or designee will refer the applicant to the Human Resources/Training team to complete the necessary trainings and documentation. All supporting documentation will be maintained on the LRE SharePoint site.
- D. The CIO or designee will approve access upon confirmation of completion of required training and attestations.
- E. Information systems management will maintain an updated log of individuals that have access to systems.

#### III. APPLICABILITY AND RESPONSIBILITY

The procedure applies to LRE staff, Member CMHSPs, and other external users approved for access to LRE systems.

#### IV. MONITORING AND REVIEW

The Chief Information Officer, in conjunction with the Chief Executive Officer, will review the procedure on an annual basis.

## **V. DEFINITIONS**

N/A

### **VI. RELATED POLICIES AND PROCEDURES**

- A. Information Management Policy and Procedures
- B. LRE Compliance Policy and Procedures
- C. LRE Compliance Plan

# **VII. REFERENCE/LEGAL AUTHORITY**

- A. Balanced Budget Act 1997
- A. HIPAA Act 1996
- B. HITECH Act 2009
- C. MDHHS Medicaid Specialty Supports and Services Contract

### VIII. CHANGE LOG

Date of Change	Description of Change	Responsible Party
12/16/21		CIO