



# HOW DO I JOIN CAP?

If you are interested in joining the LRE CAP, you can do one of the following:

- Call LRE Customer Services at **1-800-897-3301** and tell them you are interested
- Visit the LRE website at [www.lsre.org](http://www.lsre.org) and fill out an application under the Customer Services tab
- Let staff at your CMH know that you are interested in being part of the LRE CAP either in person, or at the customer service numbers below:
- Members are recommended and approved by the CMH Directors

## MISSION

*Our mission is to advocate for others by sitting on committees and providing input and information based on our experiences. We work to improve communications, legislation, opportunities, services, education, and supports for all people who receive behavioral health services.*

## COMMUNITY ADVISORY PANEL



**LAKESHORE**  
REGIONAL ENTITY  
[WWW.LSRE.ORG](http://WWW.LSRE.ORG)



231.720.3201



866.411.0690



877.608.3568



616.393.5648



800.992.2061

Customer Services Manager:  
**Michelle Anguiano**

Customer Services Specialist:  
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Lakeshore Regional Entity  
5000 Hakes Dr. Ste 100  
Muskegon, MI 49441  
(800)897-3301  
[www.lsre.org](http://www.lsre.org)





**LAKESHORE**  
REGIONAL ENTITY



**WHO CAN JOIN**

## GUIDELINES FOR MEMBERSHIP

- Members serve a 3-year term.
- Prospective members must be willing and able to attend on-line meetings, usually scheduled quarterly.
- Members will receive a small stipend for attending meetings according to LRE Policy and Procedure.
- Members must live within the LRE Region: Kent, Ottawa, Allegan, Muskegon, Lake, Oceana, or Mason counties.

## WHAT IS CAP?

Lakeshore Regional Entity's Community Advisory Panel (CAP) is a group of people who are passionate about the behavioral health system in Western Michigan and have partnered with Lakeshore Regional Entity to improve and enhance the quality of these services.

LRE relies on our Community Partners to share their experiences with us, allowing us to view the services we provide through the eyes of the people we serve. This feedback is used to make important decisions about policies, procedures, and overall operations at the LRE.

Additionally, the Community Advisory Panel members learn about the behavioral health system, are kept up-to-date on legislative efforts at the state and federal level, and are equipped to act as ambassadors in their communities.

CAP members belong to one of the following groups:

- Adults with a mental illness, developmental disability, or substance use disorder
- A parent or guardian of a person (adult or child) with a mental illness, developmental disability, or substance use disorder
- Advocates working with people from any of the above groups
- People who belong to other consumer advocacy groups, clubs, or drop-ins. Cross communication is important between groups at the various CMHs to encourage information