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AUDIT NAME PASSING % 2024 Standard IV Assurances of Adequate Capacity and 100

Services

□Consumer linked to this audit □ Staff Audit

Section NUMBERTITLE 1 IV. Assurances of Adequate Capacity and Services SECTION QUESTIONS Questions

Questions			
1	4.1 Each CMHSP must offer an appropriate range of services that is adequate for the anticipated number of enrollees for the service area.	Met/Partially Met/Not Met	N/A
2	4.2 Each CMHSP must maintain a network of providers that is sufficient in number, mix, and geographic distribution to meet the needs of the anticipated number of enrollees in the service area.	Met/Partially Met/Not Met	N/A
3	4.3 Each CMHSP must notify the PIHP At any time there has been a significant change (as defined by the State) in the operations that would affect the adequacy of capacity and services, including –	Met/Partially Met/Not Met	N/A
4	4.3a Changes in services, benefits, geographic service area, composition of or payments to its provider network; or	Met/Partially Met/Not Met	N/A
5	4.3b Enrollment of a new population.	Met/Partially Met/Not Met	N/A
6	4.4 The CMHSP provides data to the PIHP to meet requirements for Network Adequacy Standards.	Met/Partially Met/Not Met	N/A
7	4.4a The anticipated Medicaid enrollment.	Met/Partially Met/Not Met	N/A
8	4.4b The expected utilization of services.	Met/Partially Met/Not Met	N/A
9	4.4c The characteristics and health care needs of specific Medicaid populations.	Met/Partially Met/Not Met	N/A
10	4.4d The numbers and types (in terms of training, experience, and specialization) of network providers required to furnish the contracted Medicaid services.	Met/Partially Met/Not Met	N/A
11	4.4e The numbers of network providers who are not accepting new Medicaid patients.	Met/Partially Met/Not Met	N/A

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12	4.4f The geographic location of network providers and Medicaid enrollees, considering distance, travel time, the means of transportation ordinarily used by Medicaid enrollees.	Met/Partially Met/Not Met	N/A
13	4.4g The ability of network providers to communicate with limited English proficient enrollees in their preferred language.	Met/Partially Met/Not Met	N/A
14	4.4h The ability of network providers to ensure physical access, reasonable accommodations, culturally competent communications, and accessible equipment for Medicaid enrollees with physical or mental disabilities.	Met/Partially Met/Not Met	N/A
15	4.4i The availability of triage lines or screening systems, as well as the use of telemedicine, e-visits, and/or other evolving and innovative technological solutions.	Met/Partially Met/Not Met	N/A

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